



BRIDGE
FIRE AND ALARM SERVICES LTD

BRIDGE
CONSTRUCTION &
DEVELOPMENTS
PART OF THE BRIDGE GROUP

BRIDGE SECURITY
PART OF THE BRIDGE GROUP

BRIDGE
MANAGEMENT
SYSTEMS
PART OF THE BRIDGE GROUP

MM ELECTRICAL &
BUILDING SERVICES LTD

BRIDGE FLEET SOLUTIONS

URBAN BRICKWORK
AND SCAFFOLDING

PS01 - QUALITY POLICY STATEMENT

The Bridge Group offers diverse and flexible Security and Facilities Management services. We are a group of established and successful companies that specialize in the manned services. Activities include security and CCTV monitoring services, fire and alarm services, fleet management solutions, premises management and building and electrical services. We deliver the best possible advice, products and services available in a professional manner with minimum fuss and maximum satisfaction.

We are committed to achieving customer requirements and enhancing their satisfaction. We are committed the continuous improvement of techniques, processes and people skills translated into on-site performance and maintaining the respect of the people with whom we work.

To ensure the achievement of the above commitments we shall:

- Plan our activities to achieve our compliance obligations, including customer and legal and the requirements of other interested parties.
- Provide resources necessary to achieve these company objectives.
- Ensure the competency of all persons working on our behalf, providing the required level of instruction, information and supervision, consulting on our proposals and communicating our requirements to all persons working on our behalf.
- Provide equipment and other resources that are fit for purpose, suitable for the tasks and meet legal requirements. We shall also ensure that measuring equipment is accurate for use.
- Procure materials and equipment from approved sources, and ensure that goods received meet established purchasing criteria.
- Monitor the performance of the company through site surveillance, system audit, and review with customers at regular intervals performance so to ensure their satisfaction and to identify areas for improvement and to ensure future availability of resources.
- Where we do not meet our objectives, we identify the nonconformity and implement necessary corrective actions to remedy it and take preventive actions to prevent reoccurrence.
- We review our performance annually to ensure that we are achieving our objectives and to identify areas for continual improvement.

We will communicate our policy and requirements to all persons working on our behalf and interested parties. This policy shall be displayed on company premises, in offices of any fixed construction sites under our control, presented at induction and made available upon request.

We will establish quality objectives to achieve these commitments which will be regularly monitored by the management team. We will review this policy as part of change planning and least annually.

Signed on Behalf of The Bridge Group,

Nigel Grayston, CEO, 01 January 2022

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